



DUAL GLOBAL MOBILE – Free Incoming Call Countries – DGM SIM for VOICE

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Please, see below the list of Free Incoming Call Countries worldwide.

|A|B|C|D|E|F|G|H|I|J|K|L|M|N|O|P|Q|R|S|T|U|V|W|X|Y|Z|

A

- * Afghanistan
- * Algeria
- * Andorra
- * Angola
- * Anguilla
- * Argentina
- * Armenia
- * Australia
- * Austria

B

- * Bahrain
- * Belgium
- * Benin
- * Bermuda
- * Bolivia
- * Botswana

- * Brazil
- * Burgina Faso
- * Bulgaria
- * Burundi

C

- * Cameron
- * Canada
- * Cayman Islands
- * China
- * Chile
- * Costa Rica
- * Croatia
- * Cyprus
- * Czech Republic

D

- * Denmark

E

- * Egypt
- * Estonia
- * Ethiopia

F

- * Finland
- * France
- * French Guiana

G

- * Gabon
- * Gambia
- * Georgia
- * Germany
- * Ghana
- * Greece

- * Guadeloupe 1
- * Guadeloupe 2 – St. Barths
- * Guadeloupe 1 – St. Martins

H

- * Hong Kong
- * Hungary

I

- * Iceland
- * India
- * Indonesia
- * Iran
- * Ireland
- * Israel
- * Italy

J

- * Japan
- * Jordan

K

- * Kazakhstan
- * Kenya
- * Korea, South
- * Kuwait
- * Kyrgyzstan

L

- * Latvia
- * Lebanon
- * Liberia
- * Libya
- * Lithuania
- * Luxembourg

M

- * Malawi
- * Malaysia
- * Malta
- * Martinique
- * Mayotte Island
- * Mexico
- * Moldova
- * Mongolia
- * Morocco
- * Mozambique

N

- * Namibia
- * Netherlands
- * Netherlands Antilles
- * New Caledonia
- * New Zealand
- * Niger
- * Nigeria
- * Northern Cyprus
- * Norway

O

- * Oman

P

- * Palestine
- * Paraguay
- * Poland
- * Portugal
- * Puerto Rico

Q

- * Qatar

R

- * Reunion
- * Romania
- * Russia

S

- * Saudi Arabia
- * Singapore
- * Slovakia (Slovak Republic)
- * Slovenia Republic
- * South Africa
- * Spain
- * Sri Lanka
- * St. Croix (US Virgin Islands)
- * St. Johns (US Virgin Islands)
- * Virgin Islands US (St. Thomas)
- * St. Lucia
- * St. Kitts and Nevis
- * St. Vincent
- * Sudan
- * Swaziland
- * Sweden
- * Switzerland

T

- * Tajikistan
- * Taiwan
- * Tanzania
- * Thailand
- * Trinidad and Tobago
- * Turks and Caicos Islands
- * Turkey

U

- * Uganda
- * Ukraine
- * United Arab Emirates
- * United Kingdom (UK)

* United States of America (USA)

* Uruguay

V

* Venezuela

* Vietnam

Y

* Yemen

Z

* Zambia

* Zimbabwe

*******Please Note Below*******

* Free Incoming calls are only applicable to calls on the UK +44 number of the Dual Global Mobile SIM.

* Countries in **blue color** are countries with Free Incoming Calls for Peak, Off Peak and Super Off-peak (not all of these countries for the Super Off-peak period).

* Countries in **green color** are countries with Free Incoming Calls for Peak and Off Peak periods (not all of these countries for the Off-peak period).

* Countries in **purple color** are countries designated for Post-paid Corporate Clients/Multinational Firms having a post-paid contract with Dual Global Mobile for their international staff to receive Free Incoming Calls for Peak period. These countries in purple color do not have free incoming calls for prepaid individual customers/subscribers.

* Free Incoming Calls in some countries may be available during United Kingdom (UK) Peak, Off-peak and Super Off-peak (weekend) time as follows:

Peak – Monday –Friday 08:00-17:59:59

Off Peak – Monday-Friday 18:00:00-07:59:59

Super Off Peak – Saturday 00:00:00 – Sunday 23:59:59

* Note that in some countries, free incoming call would be achieved when you select your Dual Global Mobile SIM to roam on a particular network by setting the Operator Network to be manual and locking or saving it on a preferred roaming partner network with free incoming call in that country.

* Calls on the +1 US number of the Dual Global Mobile SIM will incur a charge according to the periods below (some countries still subject to United Kingdom (UK) Peak, Off-peak and Super Off-peak (weekend) time as previously stated:

Peak: Between 17 and 18 cents (US) per minute

Off Peak: Between 14 and 15 cents (US) per minute

Super Off Peak: Between 6 and 7 cents per minute

* If there is a charge for Peak, Off-peak and Super Off-peak (weekend) periods for receiving calls on +44 UK number of the Dual Global Mobile SIM, this charge will be added to the charge for receiving a call when your Dual Global Mobile +1 US number is called. For instance, if in a particular country, the charge

for Super Off-peak period is 1 cent per minute when the +44 UK number is called, depending on the duration of the call, you may be charged only 7 cents only for the US number that is been called while in some scenarios, you may be charged 7 + 1 cents = 8 cents per minute for the whole 60 seconds or one minute call. That is 7 cents for the charge on the US number and 1 cent for the charge on Super Off-peak (weekend) on the UK number.

* Calls from a DID (Direct Inward Dialing) Local Telephone Number forwarded to be received and picked up and talk on your Dual Global Mobile SIM will incur a fixed charge according to the periods below (some countries still subject to United Kingdom (UK) Peak, Off-peak and Super Off-peak (weekend) time as previously stated:

Peak: Between 19 and 20 cents (US) per minute

Off Peak: Between 16 and 17 cents (US) per minute

Super Off Peak: Between 9 and 10 cents per minute

* If there is a call forwarding charge for Peak, Off-peak and Super Off-peak (weekend) periods for receiving calls forwarded to your Dual Global Mobile SIM, this charge will be added to the charge for receiving, picking up the call to talk on your Dual Global Mobile SIM. For instance, if in a particular country, the call forwarding charge for Peak, Off-peak and Super Off-peak period is 0 cent per minute when the a DID local telephone number is picked up and answered on your Dual Global Mobile SIM, the cost per minute will be as follows:

Peak: Between 19 and 20 cents (US) per minute

Off Peak: Between 16 and 17 cents (US) per minute

Super Off Peak: Between 9 and 10 cents per minute

If the call forwarding charge is 2 cents per minute, this cost will be added to the charge per minute for Peak, Off-peak or Super Off-peak period the call is received. Very many countries have free call forwarding to the Dual Global Mobile SIM from a DID local telephone number and for other regular telephone numbers as well.

* Free incoming call countries are subject to change without notice on our website.

Updated in May 2014.
